Logging in as a Returning User

www.mybenefits.illinois.gov
Logging in as a Returning User

Click Login to begin.

Type your login ID.

Type your password.

Click Login.
Logging in as a Returning User

Forgot Login ID
Logging in as a Returning User

Forgot Login ID

1. Enter the requested information.

Note: The Login information you enter must be exactly the same as the information you used to register your account originally.

Enter CAPTCHA.

Click Continue.

Click View Login Id. Make note of the ID the system displays.

Click Continue. The system displays the login page where you can enter your recovered ID and password.
Logging in as a Returning User

Forgot Password

Click Login to begin.

Click Forgot my password.
Logging in as a Returning User

Forgot Password

Enter your Login ID. Click Continue.

Enter the answers to your challenge questions. Remember that the answers are case-sensitive.

Click Submit.
Logging in as a Returning User

Forgot Password

Enter a new password that meets the listed criteria.

Re-type the new password to confirm it.

Click **Save Changes**, and then, on the Success page, click **Continue**. The system displays the Member Home page.