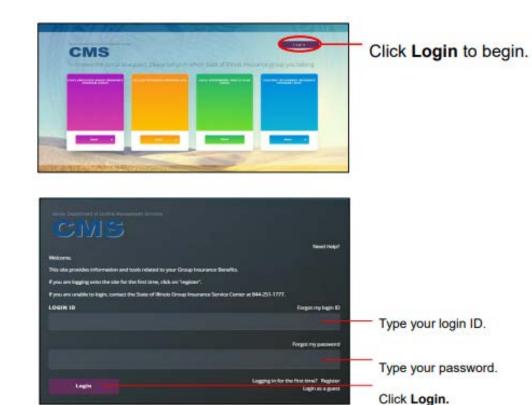
# Logging in as a Returning User

www.mybenefits.illinois.gov



## Logging in as a Returning User





#### Logging in as a Returning User Forgot Login ID



Click Login to begin.



Click Forgot my login ID.



### Logging in as a Returning User Forgot Login ID

Forgot Login Id - Step 1			1	
Place answer for following quantities to retrieve login LL LAST 4 DECITS OF SIN (1999) 9 DATE OF BLETH (MM/10D/FYYY)	CHEANNER VALUE CAPTCHA			ter the requested information.
2 Let hame (as printed on postcard) 3 first two letters of first name (as printed on postcard) 4 mailling zip coof (1999) 5		Concel Continue		ICHA.

Click **View Login Id**. Make note of the ID the system displays.

Click **Continue.** The system displays the login page where you can enter your recovered ID and password.

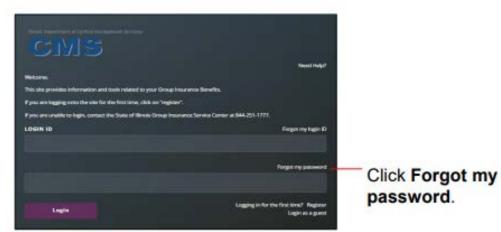


Success

#### Logging in as a Returning User Forgot Password



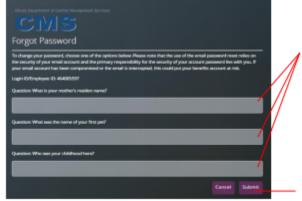
Click Login to begin.











Enter the answers to your challenge questions. Remember that the answers are case-sensitive.

Click Submit.



### Logging in as a Returning User Forgot Password



Enter a new password that meets the listed criteria.

Re-type the new password to confirm it.

Click **Save Changes**, and then, on the Success page, click **Continue**. The system displays the Member Home page.

